



Pet Services Client Consent Form

Pet's Name

Client's Name

Client's Address

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Post Code

Telephone Number

Email address

Emergency Contact Name

Emergency Contact No

Dog/Cat Breed

D.O.B or Approx Age

Sex **Male** **Female**

Neutered/Spayed **Yes** **No**

Fully Vaccinated **Yes** **No**

Collar with ID Tag* **Yes** **No**

Microchipped* **Yes** **No**

*** For Dogs: Please note it is a legal requirement to have your dog microchipped and to be wearing a collar and ID tag whilst being walked**

For Cats:

Is Your Cat Allowed Outside Whilst In Our Care? **Yes** **No**

If Yes, Do They Have Access To A Cat Flap?* **Yes** **No**

*** We will not agree to leaving a window open for your cat due to security issues**

Veterinary Details:

Name of Veterinary Practice

Practice Address

.....

Post Code

Telephone Number

Client's Copy

Any Medical Conditions

Yes

No

Please state below any notes you think are important to us about your Pet:

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.....

I hereby agree that I the undersigned give consent for my nominated walker from The Naturally Healthy Pet Shop's Pet Services to look after my pet, as per my instruction and that I have entrusted them with a key to my property to be used only as agreed. The key will be returned upon my request within 24 hours. I understand that The Naturally Healthy Pet Shop's Pet Services is fully insured to cover any loss of keys.

I give permission for The Naturally Healthy Pet Shop's Pet Services to seek veterinary assistance should it be required for my pet whilst in their care. *(Please note we will try to contact you ASAP in the event of an emergency via the contact details provided above and all of our walkers are trained in Animal First Aid.)* I accept responsibility for any charges related to this emergency care. I also authorise The Naturally Healthy Pet Shop's Pet Services to utilise an alternative veterinarian in the event my regular veterinarian is unavailable.

Signed:

Dated:

Walks/Feeds are to be paid for in advance or on the day via our website bookings page. Cancellations by the customer are required to be made as soon as possible via telephone directly to either your nominated walker or to Emma Lee. Any visits cancelled with less than 24 hours notice will still be charged. Unless due to adverse weather conditions. In the unlikely event that The Naturally Healthy Pet Shop's Pet Services should have to cancel a booking this will be done ASAP via the contact telephone numbers provided by the customer. Should your nominated dog walker/cat sitter be unable to carry out the walk we will try our uppermost to still cover the visit for you.

The Naturally Healthy Pet Shop's Services: Our Responsibilities

1. The Naturally Healthy Pet Shop's Services agrees to love and care for your pet whilst they are in our care.
2. The Naturally Healthy Pet Shop's Services will not be liable for the injury, disappearance, death, or fines of any pet with unsupervised access to the outdoors.
3. The Naturally Healthy Pet Shop's Services will not let any dog off lead unless express owner consent has been given.
4. The Naturally Healthy Pet Shop's Services accepts no responsibility for security of the premises or loss if other individuals have access to the home during the term of this agreement.
5. The Naturally Healthy Pet Shop's Services will not be held accountable for any injury sustained by your pet whilst in our care if you had pre-knowledge of a possible injury but failed to let us know. For example weak ligaments or joints.
6. The Naturally Healthy Pet Shop's Services will refuse to walk a dog if we feel that the dog is too ill to be walked. On such occasion we shall instead use the time allotted to sit with your dog and give them some company and do all we can to help them.
7. The Naturally Healthy Pet Shop's Services reserves the right to terminate this agreement at any time, at its sole discretion; likewise, our client may terminate this agreement at any time. There is no term of contract for our Pet Services and should the contract be terminated by either party The Naturally Healthy Pet Shop's Services will reimburse any monies owed to the client for pre paid visits within 24 hrs along with any keys we might hold.
8. The Naturally Healthy Pet Shop is entitled to amend this contract at any time. Should any changes be made then we shall notify you immediately.
9. The Naturally Healthy Pet Shop will, with your consent, post photos from time to time on social media of your pet enjoying their time with us. However, we will never name the park we are in to be dog theft vigilant, and shall only name your pet in the post with your consent.